Cardinal Health™ Kangaroo OMNI™ Enteral Feeding Pump

Troubleshooting Quick Reference Guide

CardinalHealth™
Kangaroo

1. Handle

2. Pump status indicators

- 🟢 **Solid green = pump running**
- 🟢 **Blinking green = ready to pump**
- 🟡 **Solid yellow = information (low priority alarm)**
- 🟡 **Blinking yellow = caution (medium priority alarm)**
- 🔴 **Blinking red = critical warning (high priority alarm)**

3. Night mode button

4. Valve actuator

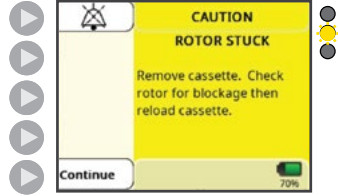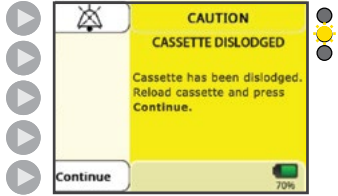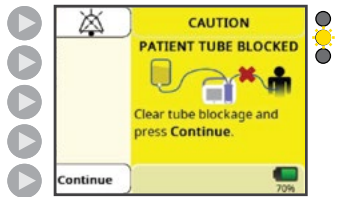**5. Selection buttons**

6. Power button

7. Power indicator light
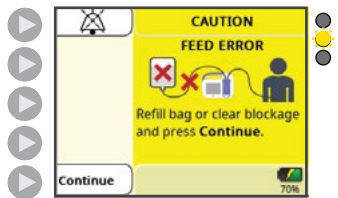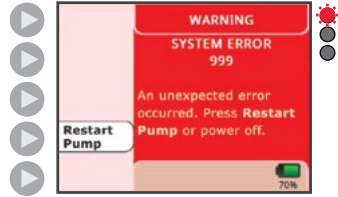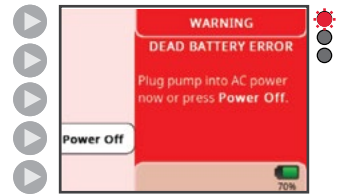
8. Occlusion sensor

9. Pump rotor

10. ENFit™ cap holder

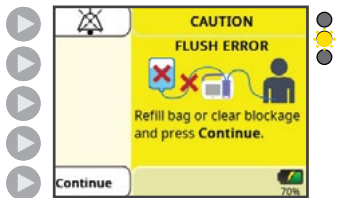| Alarm/notification	Definition	Resolution
🟢 **Blinking green notifications**		
Feed complete A successful feed occurred.		Press **Done**.
Feed incomplete A feed is interrupted before the entire nutrition amount is delivered.		To continue the feeding regimen: press **Continue Feed**. To begin a new feeding regimen: press **Restart Feed**.
🟡 **Solid yellow alarms**		
Pump inactive The pump has not been actively running for more than 10 minutes.		Press **Continue**.
Low battery 30 minutes of battery life is left.		Plug the pump into a power source. **Note**: When there is 10 minutes of battery life left, this alarm screen will turn yellow.

Alarm/notification	Definition	Resolution	
☀ **Blinking yellow alarms**			
ROTOR STUCK	**Rotor stuck** There is excessive resistance on the rotor.	1. Ensure the pump is unplugged from an electrical outlet. 2. Clean the rotor with a wet cloth. 3. Reload the cassette	
CASSETTE DISLODGED	**Cassette dislodged** The cassette is not properly loaded into the pump.	1. Reload the cassette. 2. Press **Continue**.	
PATIENT TUBE BLOCKED	**Patient tube blocked** There is a clog in the tubing between the pump and the patient.	1. Check the tubing between the pump and the patient to locate the blockage. 2. Clear the blockage, if possible. 3. Restart feeding.	
FEED ERROR	**Feed error** The feed bag is empty or there is a clog or a kink in the tubing between the feed bag and the pump.	If the feed bag **is empty**: 1. Refill the bag. 2. Press **Continue**. 3. Ensure patient is not connected to the pump. 4. Prime the pump for next feed.	If the feed bag **contains enteral fluids**: 1. Check the tubing between the feed bag and the pump to locate the blockage and clear it, if possible. 2. Restart feeding/flushing.
FLUSH ERROR	**Flush error** The flush bag is empty or there is a clog or a kink in the tubing between the flush bag and the pump.	If the flush bag **is empty**: 1. Refill the bag. 2. Press **Continue**. 3. Ensure a patient is NOT connected to the feeding pump. 4. Prime the pump for next flush.	If the flush bag **contains fluid**: 1. Check the tubing between the flush bag and the pump to locate the blockage and clear it, is possible. 2. Restart feeding/flushing.
☀ **Blinking red alarms**			
SYSTEM ERROR 999	**System error** A general error.	Press **Restart Pump**.	
DEAD BATTERY ERROR	**Dead battery** The battery is dead.	Plug the pump into a power source and restart the pump.	

For further assistance

Please refer to your Instructions for Use for a complete list of notifications, alarms and resolution instructions. A copy of the Instructions for Use can be accessed via the QR code found on the Quick Reference Guide that comes with the Kangaroo OMNI™ Enteral Feeding Pump or online at mykangaroolearning.com. For additional assistance, please contact your Cardinal Health sales representative or call Customer Service.

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