## Cardinal Health™ Kangaroo OMNI™ Enteral Feeding Pump Troubleshooting Quick Reference Guide

1. Handle

2. Pump status indicators

Solid green = pump running

 Solid yellow = information (low priority alarm)

Blinking yellow = caution

(medium priority alarm)

(high priority alarm)

3. Night mode button

**5. Selection buttons** 

7. Power indicator light

8. Occlusion sensor

10. ENFit<sup>™</sup> cap holder

9. Pump rotor

4. Valve actuator

6. Power button

Blinking red = critical warning

Blinking green = ready to pump



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Kangaroo

Alarm/notification	Definition	Resolution				
- Blinking green notifications						
	Feed complete	Press Done.				
Freed Volume: 200 mL Done	A successful feed occurred.					
Continue FEED INCOMPLETE Perced Pump did not complete the specified feed.	Feed incomplete	To continue the feeding regimen: press <b>Continue Feed</b> .				
	A feed is interrupted before	To begin a new feeding regimen: press <b>Restart Feed</b> .				

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Restart Feed Left: Feed Volume: 3000 mL Back 70%	the entire nutrition amount is delivered.	To begin a new recompregnment, press <b>nestar ( recu</b> .			
Solid yellow alarms					
Image: Notice Pump Inactive         Pump has been idle for 10 minutes. Press Continue.         Continue         Continue	<b>Pump inactive</b> The pump has not been actively running for more than 10 minutes.	Press <b>Continue</b> .			
NOTICE         LOW BATTERY         Plug pump into AC power         now or pump will stop         feeding in < 30 minutes.         Continue	<b>Low battery</b> 30 minutes of battery life is left.	Plug the pump into a power source. <b>Note</b> : When there is 10 minutes of battery life left, this alarm screen will turn yellow.			

Alarm/notification	Definition	Resolution				
- Blinking yellow alarms						
CAUTION ROTOR STUCK Remove cassette. Check rotor for blockage then reload cassette.	<b>Rotor stuck</b> There is excessive resistance on the rotor.	<ol> <li>Ensure the pump is unplugged from an electrical outlet.</li> <li>Clean the rotor with a wet cloth.</li> <li>Reload the cassette</li> </ol>				
CAUTION CASSETTE DISLODGED Cassette has been dislodged. Relead cassette and press Continue.	<b>Cassette dislodged</b> The cassette is not properly loaded into the pump.	<ol> <li>Reload the cassette.</li> <li>Press Continue.</li> </ol>				
Cear tube blockage and press Continue.	<b>Patient tube blocked</b> There is a clog in the tubing between the pump and the patient.	<ol> <li>Check the tubing between the pump and the patient to locate the blockage.</li> <li>Clear the blockage, if possible.</li> <li>Restart feeding.</li> </ol>				
CAUTION FEED ERROR Refill bag or clear blockage and press Continue.	Feed error The feed bag is empty or there is a clog or a kink in the tubing between the feed bag and the pump.	<ul> <li>If the feed bag is empty:</li> <li>1. Refill the bag.</li> <li>2. Press Continue.</li> <li>3. Ensure patient is not connected to the pump.</li> <li>4. Prime the pump for next feed.</li> </ul>	<ul><li>If the feed bag contains enteral fluids:</li><li>1. Check the tubing between the feed bag and the pump to locate the blockage and clear it, if possible.</li><li>2. Restart feeding/flushing.</li></ul>			
CAUTION FLUSH ERROR Refill bag or clear blockage and press Continue.	<b>Flush error</b> The flush bag is empty or there is a clog or a kink in the tubing between the flush bag and the pump.	<ul> <li>If the flush bag is empty:</li> <li>1. Refill the bag.</li> <li>2. Press Continue.</li> <li>3. Ensure a patient is NOT connected to the feeding pump.</li> <li>4. Prime the pump for next flush.</li> </ul>	<ul> <li>If the flush bag contains fluid:</li> <li>1. Check the tubing between the flush bag and the pump to locate the blockage and clear it, is possible.</li> <li>2. Restart feeding/flushing.</li> </ul>			
- Blinking red alarms						
WARNING   SYSTEM ERROR   999   An unexpected error   occurred. Press Restart   Pump or power off.	<b>System error</b> A general error.	Press <b>Restart Pump</b> .				
WARNING   DEAD BATTERY ERROR   Plug pump into AC power now or press Power Off.   Power off	<b>Dead battery</b> The battery is dead.	Plug the pump into a power source and restart the pump.				

## For further assistance

Please refer to your Instructions for Use for a complete list of notifications, alarms and resolution instructions. A copy of the Instructions for Use can be accessed via the QR code found on the Quick Reference Guide that comes with the Kangaroo OMNI<sup>™</sup> Enteral Feeding Pump or online at mykangaroolearning.com. For additional assistance, please contact your Cardinal Health sales representative or call Customer Service.

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